How to Copy a Non-Autotrac Payload
Into the Service Advisor

NOTE: The payload file is in a zipped folder. If your operating system is Windows Vista, 7, or 8, clicking on the folder will automatically unzip it. If your operating system is Windows XP or an earlier version, you will need WINZIP software to unzip the folder.

1. Refer to "How to Select a Non-Autotrac Payload", if you do not know which payload number to use.

2. Click the non-Autotrac Payload file from the menu.

3. When the "File Download" screen displays, click **Save**

4. When the Directory screen displays, save the file as follows:

    • Open your C:\ directory. Locate the folder labeled **sds**; then open the folder labeled **payloadsn**

              OR
    • Save the file to whatever directory you generally save downloads, but note that you will need to copy the file to the **payloadsn** directory.

5. Once you have selected the directory, click **Save**

6. When "Download Complete" displays, click **Close**.

7. Open the directory in which you saved the folder. If the folder was not saved to the **payloadsn** folder, copy the folder to it.

8. Click the folder; the payload file is listed with a .pld extension.

    NOTE: You must click on the zipped folder to open it or use WINZIP, depending on your operating system. The payload file will not work if you do not see a file with the .pld extension in the **payloadsn** folder.

9. Close all folders.

NOTE: If you are unable to download the file successfully after several attempts, you may send an email to eng@amadas.com to request the file be sent as an email attachment.   In the email, you must indicate that you are requesting a payload file, the name of the specific file, and the email address to which the file is to be sent, if different than the requesting email address.

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